



OTEC's FALL WORKSHOPS

OTEC's upcoming fall workshops are designed to provide individuals with the opportunity to improve skills for service, management, or training. Don't miss out on our most popular training programs!

For further information call:
416-622-1975 ext. 210

To review these and our other selection of programs, visit our website: www.otec.org



FALL TRAINING CALENDAR

SEPTEMBER

- 23 -24 SkilForm Train-the-Trainer
- 30 Accessible Service Excellence
- 30 Leading Accessible Service Excellence
- 30 Accessible Service Excellence for Designated Trainers**
- 30-1 Accessible Service Excellence Designated Trainer Program

OCTOBER

- 27 Service Excellence
- 27-29 Designated Trainer Program*

NOVEMBER

- 16-17 National Food Safety Training Program Train-the-Trainer
- 18 Coaching for Excellence

DECEMBER

- 1 Service Excellence
- 1-3 Designated Trainer Program*

Prerequisite - *Service Excellence; **Designated Trainer Program
All dates and workshop sessions are subject to change

