

MAXIMIZING DIVERSE TEAMS



OBJECTIVE

- To develop strategies and provide tools to leaders and employers to effectively manage an increasingly diverse workforce

WHO SHOULD ATTEND

- Business owners
- Managers/Human Resource Managers
- Supervisors

SESSION DETAILS

- Half day session - 3.5 hrs
- Between 10-20 participants
- Interactive format
- Toolkit
- Take away participant guide

BENEFITS TO BUSINESS

- Increase productivity and organizational performance
- Foster teamwork and trust between employees
- Improve relationships with diverse individuals

PROGRAM AT A GLANCE

This half day interactive workshop is designed to provide managers with the tools to attract and retain diverse teams.

Diversity

What is diversity

Relationship between diversity and labour shortages

Cultural Diversity

What is cultural diversity

Relationship between cultural diversity and labour shortages

Benefits and Challenges of Cultural Diversity in the Workplace

Results of hospitality surveys conducted on cultural diversity benefits and challenges

Examples of organizational benefits and challenges

Best Practices to Overcome Challenges of Cultural Diversity in the Workplace

Development of strategies for overcoming challenges

Cross-cultural best practices

Best Practices for Recruiting and Retaining a Culturally Diverse Workforce

Development of strategies to recruit and retain a culturally diverse workforce

Review of toolkit to assist with recruitment and retention