

July 23, 2008

For Immediate Release:

OTEC ANNOUNCES NEW DIRECTOR & TEAM PROMOTIONS

Vicki Lymburner, President & CEO is pleased to announce exciting team additions and changes effective immediately.

Tracy Gualtieri joins OTEC as “**Director, Training and Human Resource Development**”. Currently managing OTEC’s Temporary Foreign Worker Project, Tracy will assume responsibility for directing and managing all OTEC Training, Human Resource Development, Leadership, and Recruitment and Retention Programs including Temporary Foreign Worker and Employer of Choice.

Tracy has a well rounded training and human resource management background and will be an invaluable resource to OTEC’s clients and partners. Her experience includes progressive positions over 10 years in Sir Corp, from Manager of Training - Jack Astor’s and Sir Corp; Manager Human Resources; to Director of Human Resources for the past 5 years. SIR Corp owns and operates 42 restaurants, comprised of 6 different concepts, throughout Canada and the United States, totaling over 4,000 team members.

Tracy has also held H.R. positions with Training and Development responsibility for OTEC and at Casino Niagara. Her credentials include: Human Resources Certificate, Mohawk College; Adult Training and Development, Ontario Institute of Studies in Adult Education, U of T; Bachelor Recreation and Leisure Studies, Brock University; and OTEC certified Designated Trainer.

Tracy can be reached at tgualtieri@otec.org; 416-622-1975 ext. 215

Kamaljeet Singh joined OTEC in 2007 and has been promoted to Manager, Education and Skills Development. Kamal’s responsibilities include management of the emergent national occupational standards, certifications, and resources; Education sector including High Schools (including Specialist High Skills Major Schools in Tourism and Hospitality, and Business); and The Canadian Academy of Travel and Tourism Schools in Ontario; Colleges; Universities; Private Institutions; Ontario Ministry of Education; and School Boards.

Kamal has a Bachelor of Business (Tourism & Hospitality) from La Trobe University, Melbourne, Australia and is a certified OTEC Designated Trainer.

Kamal can be reached at ksingh@otec.org; 416-622-1975 ext. 217

Lauren Griesbach joined OTEC in 2007 and assumes the role of Co-ordinator, Client Services. Lauren is the central contact for training registrations and co-ordination, trainers, marketing and sales co-ordination and administration.

Lauren holds a Bachelor of Business Administration from Acadia University and has completed her OTEC Service Excellence Certificate.

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About OTEC

OTEC is an independent, not-for-profit training and human resource development organization which has evolved from the 2005 consolidation of the Ontario Tourism Education Corporation (OTEC) established in 1991, and Customer Service Excellence Corporation (CSEC) established in 2001. Originally formed through a partnership with industry, government, labour and education to offer training programs, standards, certification and employment development programs for the tourism and hospitality sectors, the organization continues with these mandates, but has expanded to provide an extensive range of “*Customer Service & Management*” training programs for a variety of sectors and clients.

OTEC is also Ontario’s representative on the Canadian Tourism Human Resource Council (CTHRC), the national sector council for tourism, funded by Human Resources and Social Development Canada (HRSDC), and is the tourism sector council organization for the Province of Ontario representing the labour, skills development, training, and human resource issues of the sector.

For more information on OTEC’s products and services please go to www.otec.org

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