

# MAXIMIZING DIVERSE TEAMS



## OBJECTIVE

- To develop strategies and provide tools that leaders and employers can utilize to effectively manage an increasingly diverse workforce

## WHO SHOULD ATTEND

- Supervisors
- Managers/Human Resource Managers
- Business Owners

## SESSION DETAILS

- Half day session - 3.5 hrs
- Between 10-20 participants
- Interactive format
- Toolkit
- Take away participant guide

## BENEFITS TO BUSINESS

- Increase productivity and organizational performance
- Foster teamwork and trust between employees
- Improve relationships with diverse individuals

## PROGRAM AT A GLANCE

This half day interactive workshop is designed to provide managers with the tools to attract and retain diverse teams.

### Diversity

What is diversity

Relationship between diversity and labour shortages

### Cultural Diversity

What is cultural diversity

Relationship between cultural diversity and labour shortages

### Benefits and Challenges of Cultural Diversity in the Workplace

Results of hospitality surveys conducted on cultural diversity benefits and challenges

Examples of organizational benefits and challenges

### Best Practices to Overcome Challenges of Cultural Diversity in the Workplace

Development of strategies for overcoming challenges

Cross-cultural best practices

### Best Practices for Recruiting and Retaining a Culturally Diverse Workforce

Development of strategies to recruit and retain a culturally diverse workforce

Review of toolkit to assist with recruitment and retention