LEADERSHIP XCELERATOR WORKSHOP

PROGRAM AT A GLANCE

Learning to Lead is designed to boost the performance of new or emerging supervisors and managers by bringing their skills to the next level. This workshop coaches participants on how to successfully engage and motivate team members, build strong positive working relationships and credibility, and effectively communicate and lead to achieve outstanding results.

Defining Leadership
Uncover the qualities of exceptional Managers and Leaders and their impact on team effectiveness

Uncovering Management Best Practices
Acquire best practices and techniques to positively influence employee attitudes and behaviours to achieve desired outcomes
Discover how to avoid crucial mistakes that damage authority and reputation

Enhancing Communication
Explore the communication model and how to successfully engage with and motivate different types of communicators

Effectively Delegating
Learn how to gain trust and credibility as a leader and build strong inter-personal relationships
Acquire best practices for setting expectations and surpassing goals

Recognizing Team Members
Discover how to effectively recognize, acknowledge and reward positive performance
Learn strategies to inspire employees to perform to their maximum potential

OBJECTIVE

• To develop emerging and new supervisors and managers with the learning techniques that successfully engage team members while building credibility and strong positive working relationships

WHO SHOULD ATTEND

• Owners
• Supervisors
• Managers

SESSION DETAILS

• One half day session
• Between 10-20 participants
• Interactive, multimedia format

BENEFITS TO BUSINESS

• Provides new leaders with tools and knowledge to advance communication skills and increase productivity
• Establishes a trustful environment for heightened team engagement
• Improves employee satisfaction and retention

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